CCJS











Capability Statement April 2020





Contents

Introduction	5
Corporate Information	7
Corporate Structure	9
Staff Profiles	
Directors	11
Domestic Team	13
Commercial Team	15
Other Key Staff	17
Capabilities	19
Partners—Suppliers	21
Partners—Clients	23
Vision & Mission Statements	25
WHS Policy	27
Quality Assurance Policy	29
Environmental Sustainability Policy	31
Notable Projects	33



Introduction

About CCJS

Kitchens by CCJS have been in business for over 20 years in Cairns and Far North Queensland specialising in custom designed joinery in domestic and commercial areas.

Our highly experienced team of designers, planners and builders custom design all of our joinery to suit the customer's needs – this means you're getting a personalized experience every time.

We offer a variety of products including laminates, natural and engineered stone, 2-pac paint, solid timbers, stainless steel, glass and acrylic surfaces.

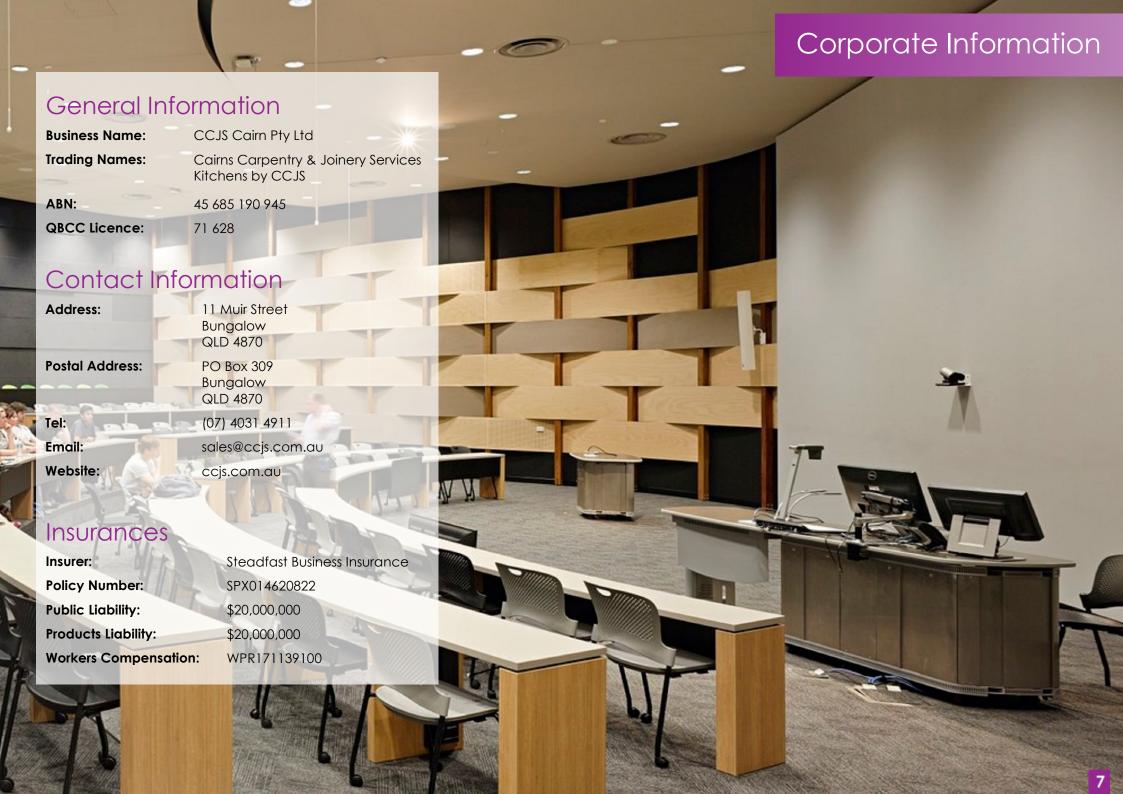
We design all of our cabinetry using the latest CAD software so we can provide all of our clients with a high quality and realistic concept design, this allows for better visualization of the final product and changes can be made accordingly.

Kitchens by CCJS pride ourselves on our quality of customer service and workmanship on all projects no matter how big or small. From start to finish, we strive to provide exceptional service and customer satisfaction, communicating all aspects and stages of the project to our clients.

Our factory is located centrally in Muir Street, Bungalow and can provide you samples and Further information about all of our products and services that we offer.

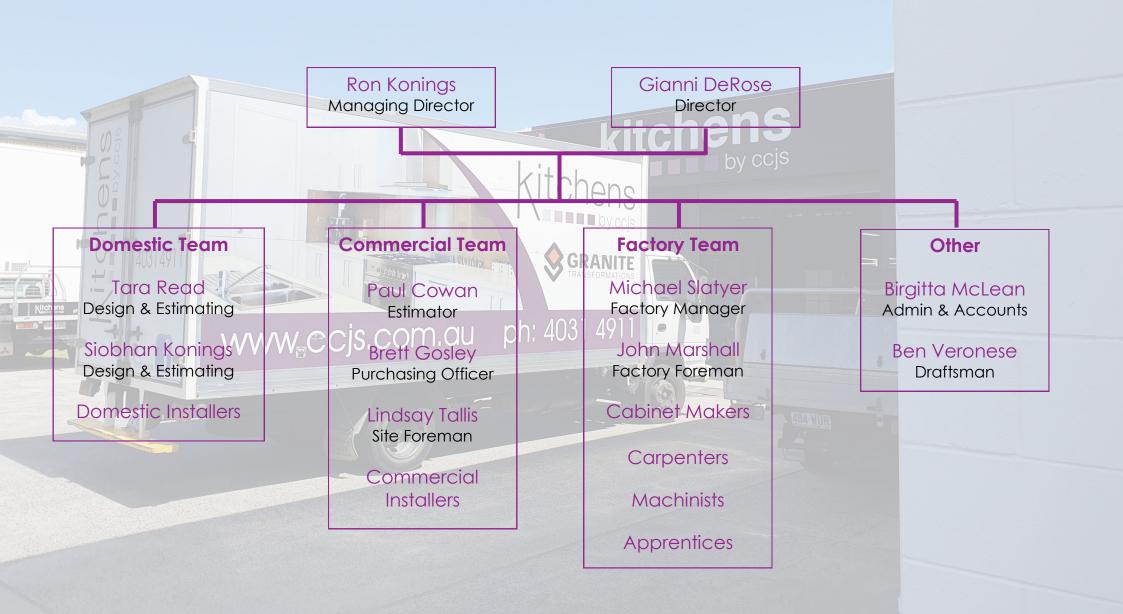








Corporate Structure





Staff Profiles

Directors



Ron Konings

Managing Director

Ron is one half of the partnership of Kitchens by CCJS - having recently taken over the company with business partner, Gianni De Rose.

Ron started out at CCJS 20 years ago when the business first opened under previous ownership as a cabinet maker and Granite Transformations Installer. Ron has worked in the industry for 30 years and now being the director is excited for the direction the company is taking.

He has lived in Cairns for 37 years and having both his children grow up in Cairns, is passionate about being a part of the commercial development of FNQ.

Ron is especially proud of the team that we have and the family environment we have been able to create and is proud that we are able to have such a multi-cultural team with indigenous workers as well as PNG, Dutch, Thai, French, Scottish and Irish nationalities employed.



Gianni De Rose Director

Gianni is the other half of the partnership that makes up Kitchens by CCJS.

Gianni has been with the business since 2004 as the senior draftsman for both commercial and domestic clients.

Having lived in Cairns for 25 years and having children now growing up in FNQ, he too is passionate about working with the Cairns and FNQ community, both in commercial and domestic areas.

He loves being a part of something that makes client happy and being a part of the design, manufacturing and installation processes.

Gianni is so excited about what our experienced and talented team can offer our clients and hopes to be able to keep serving the FNQ community with quality work, with a focus on customer satisfaction.



Domestic Team



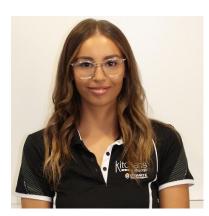
Tara Read
Domestic Design and Estimating

Tara started with CCJS back in 2008 with a background in sales and design, having been a real estate agent previously; she has always had a passion for beautiful spaces and customer service.

Tara loves cooking, which feeds into her passion of beautiful kitchens.

She loves a good challenge and designing unique spaces for her clients and loves to meet all of the different and unique people along the way. Tara works in our domestic team and will be the one of the first people that you will be in contact with on your project.

In recent years, Tara has been featured in the nationwide magazine – Kitchens and Bathrooms Quarterly, which highlights her designs, you can find her latest feature on our website! Tara is always keen to help all domestic clients, no matter how small or large the project might be.



Siobhan Konings Domestic Design and Estimating

Siobhan is our second domestic designer and estimator, and started with the company in January 2019.

Before working at CCJS, Siobhan was a property stylist in both Cairns and Brisbane and worked for Freedom Furniture in Brisbane as a visual merchandiser and assistant interior decorator. Her passion for interior design can be seen when working with her on domestic projects and she loves to help clients reach their ultimate vision - no matter what the budget, she can provide solutions to any brief.

When you step into our showroom, Siobhan is the first person that you will meet; she will be able to show you around and have a chat to you about your brief and direct you to the correct staff for your enquiries and projects.



Michael Slatyer Factory Manager / Domestic Production

Michael has been with CCJS for 11 years now and in that time has proven he has a wealth of knowledge.

Michael has qualifications in Furnishing, OH&S and First aid in addition to cabinet making and has worked in the industry for 25 years.

Michael is a part of our domestic team and works very closely with our designers, drafters, cabinet makers and installers to ensure all of our domestic clients are taken care of and always kept up to date with their project as well as ensuring the highest quality workmanship is always maintained.

He loves meeting new and interesting people in his role here and helping them through what can be a stressful and involved process as well as solving problems and working with the team to ensure the best outcome is always achieved for all of our clients.



Commercial Team



Paul Cowan
Commercial Estimator

Paul started with the company in January 2019 as our commercial estimator.

Born in Scotland and moving to Australia in 2017 and to Cairns at the end of 2018.

As part of his role at CCJS, Paul is responsible for tendering on a range of commercial projects from small to large scale jobs. He always works to provide solutions to all projects and is always striving to achieve the best outcome for our commercial clients and builders.

Being new to FNQ, Paul loves to be able to work on commercial projects and to be able to see the changes they make to Cairns and surrounding cities. He is excited to be able to continue to service our commercial clients and work closely with them to achieve the best outcome possible.



Brett Gosley Purchasing Officer

Brett started with CCJS in 2014 as a cabinet maker and has since worked his way up and recently has been appointed as purchasing officer.

Brett has 30 years in the industry and since becoming part of our office staff has been able to make relationships with suppliers and sub contractors and is excited to take on this new challenge.

Brett enjoys meeting new people as a part of his role and enjoys the environment we have created at CCJS and working alongside all staff to achieve the best outcome for clients on every project.



Lindsay Tallis Site Forman

Lindsay has been with CCJS since 2007 and works in our commercial team as the site foreman.

With 17 years experience in the industry, Lindsay is the main point of contact between clients and the company and works with installers to ensure all jobs are on time and that our staffs maintains a high quality of workmanship and professionalism on site.

Lindsay has lived in Cairns for 13 years and has a passion for music outside of cabinet making. He loves the variety of jobs and locations he has the opportunity to work on in his role and is excited to continue to work with commercial clients in the future.





Other Key Colleagues

Birgitta McLean
Accounts and Administration

Birgitta has been with CCJS for 12 years now and her role is mainly taking care of payroll, accounts and general administration tasks.

Birgitta has a wealth of knowledge and generally answers 100's of questions everyday from all of the other office staff! She is originally from the North Coast of NSW and moved to cairns 12 years ago when she started working with CCJS.

Out of work she enjoys gardening and spending time with her beautiful grandchildren.

She will be sure to look after any accounts or administration enquiries you may have.



John Marshall Factory Foreman



Ben Veronese Draftsman

Ben has been with CCJS for 10 years now as our draftsman.

He has 21 years experience and works with Gianni to produce detailed CAD drawings for both domestic and commercial clients.

Ben has a passion for drafting and cabinet making, and is always looking to learn new things and keep up to date with all things design and products.

He was born in Cairns and now with a young family is passionate about the Cairns community and working within a local business with other local families. When Ben isn't at work you will find him playing footy with his local club, fishing, camping and spending time with his young family on their family farm.





Machine Shop

- 3600 x 1800 CNC Biesse Nesting Machine
- Biesse Roxyl 4.5 Edger with Auto Return Feed
- Pytha CAD Drawing Packages

Factory

- 3.0m Table Saw
- 3.6m Table Saw
- Facilities for an additional 5 Cabinet Makers

Staff

- 9x Office-Based
- 15x Cabinet Makers
- 4x Apprentices
- 4x Full-Time Installers
- 5x Sub-Contracted Installers

Combined Space = 1,350m²

Average Annual Turnover = \$5 - 6 Million





polytec















































Partners - Clients







Paynters









































VIP CONSTRUCTION











Vision Statement

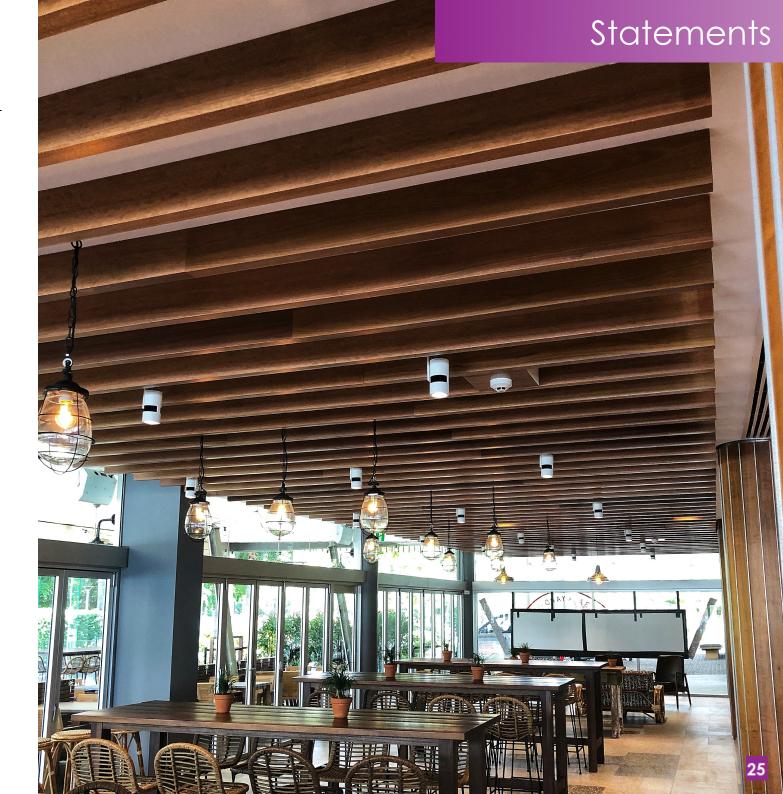
To continue the trend of being a best practice business by fostering our ethos of striving for performance, quality and respect in all of our activities.

Mission Statement

CCJS seeks excellence in everything that we do. To achieve this, we acknowledge our team of progressive and professional employees and we encourage personal development, honesty and a high level of work ethics.

We will encourage personal development, growth and the acceptance of responsibility and accountability within our team and with our customers.

Our business depends on our ability to understand, value and serve our clients. To achieve this, we must lead our team effectively to ensure that we create a sense of shared ownership in all areas of the business and it's operations.





Workplace Health and Safety Policy

CCJS is committed to providing a safe working environment for all our employees and contractors, as well as our unwavering commitment to the general public by maintaining responsible and applying effective work health and safety management systems.

CCJS is committed to not only fulfilling our legal and legislative obligations, we also maintain a proactive and focused vision of "No Harm".

To facilitate an upward spiral of continual improvement, CCJS have developed and implemented a Work Health and Safety Management Plan (WHSMP).

Signed:

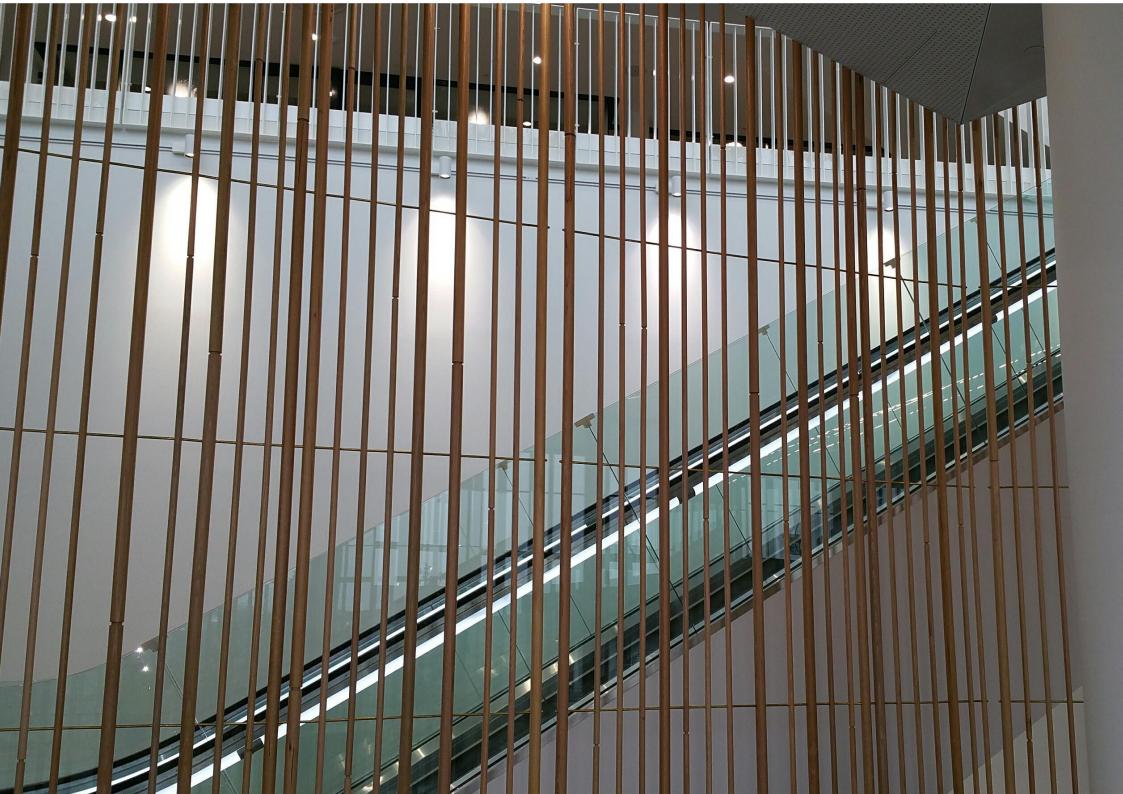
Ron Konings

Managing Director

Date: 1st March 2020

The WHSMP ensures we:

- Comply with the Work Health & Safety Act 2011 and all other applicable laws, regulations, Codes of Practice and statutory obligations;
- Ensure all employees, clients and sub-contractors endorse our "No Harm" vision;
- Establish and continually reassess the training requirements of our staff by means of needs analysis and consultative arrangements;
- Establish thorough and consistent safe work practices and documented procedures for the control of hazards;
- Apply a systematic approach to hazard identification, assessment and control;
- Audit and update our WHSMP not only from an administrative level, but also a practical workplace perspective, via ongoing consultative arrangements and open lines of communication with relevant staff and sub-contractors;
- Take disciplinary action when people disregard their obligation to safe work practices and procedures;
- Thoroughly investigate all incidents and accidents and take the appropriate action to prevent reoccurrence;
- Provide an effective Rehabilitation Strategy for injured personnel and proactively encourage a "return to work program" and "suitable duties programs" in collaboration with the treating medical practitioner;



HSEC Policies

Quality Assurance Policy

CCJS has the ethos that quality is behind everything we do, from the raw materials we use to the workmanship of the installed products.

We are committed to the development, implementation and maintenance of a management system which, as a minimum, is aligned with the internationally recognised standard ISO 9001:2000 Quality Management System.

Signed:

Ron Konings

Managing Director

Date: 1st March 2020

To provide an effective Quality Management System, we will:

- Fully understand the needs and expectations of our clients;
- Consult with our clients to help them develop their needs and expectations;
- Maintain high standards of the quality of our products and services;
- Ensure our employees are fully trained to be effective in their processes;
- Establish high standards and ensure these are met and continually maintained;
- Strive for continual improvement of our products, services and methods of work;
- Ensure suppliers, subcontractors and any external agencies we deal with are aware of our Quality Management Plan and our expectation of them to provide us with goods and services which do not cause us to breach the Plan;
- Regularly review quality objectives;
- Communicate the contents of the Quality Management Plan to employees at all levels within the organisation;
- Regularly review the effectiveness of the Quality Management Plan;



Environmental Management Policy

CCJS are extremely mindful of the impact our operations have on the environment, not only within the local area, but to the fragile eco-system of Australia and to the planet as a whole.

Anyone associated with CCJS has a responsibility to reduce any negative impact their activities may have, whether they be an employee, supplier or subcontractor.

In order to improve our environmental performance, we will strive to:

- Develop and foster a culture of environmental mindedness and responsibility from everyone in the workplace;
- Continue to look at new technologies, as they become available, which will allow us to lessen our reliance on fossil fuels;
- Comply with all relevant laws and policies applicable to our operations;
- Source raw materials from those suppliers who have an Environmental Management System in place, and who supply materials from sustainable locations;
- Ensure that as many waste materials are either recycled or repurposed as possible;
- Produce designs and specifications which will produce the minimum amount of waste materials as possible;
- Take measures to prevent any type of pollution from our operations being released into the environment;
- Monitor and continually develop the Environmental Management Plan to ensure each area of our works are as environmentally safe as possible;
- Communicate the contents of the Environmental Management Plan to employees at all levels within the organisation;
- Regularly review the effectiveness of the Environmental Management Plan;
- Ensure our suppliers and subcontractors are aware of our Environmental Management Plan, and our expectations of them;

Signed:

Ron Konings

Managing Director

Date: 1st March 2020



Project: Bluewater Trinity Park Notable Projects **Client:** Prime Construction **Value:** \$171,735 **Project:** Cairns Airport T2 **Client:** Hutchinsons **Value:** \$303,685 **Project:** Bellview / Flynn Hotel **Client:** Prime Construction Value: \$2,037,086 **Project:** Cairns Central Facilities Upgrade Client: LendLease **Value:** \$378,874 **Project:** Land 121 Army Barracks Client: LendLease **Project:** Mater Hospital Townsville Value: \$482,574 Client: CPB Value: \$535,847 **Project:** Cowboys Stadium Client: Watpac **Value:** \$1,087,159 **Project:** Townsville Hospital Client: CPB Value: \$688,299

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